

# CERTIFICATE

## Management System for Customer Complaint Handling

(Based on ISO 10002 : 2018)

In accordance with TÜV INDIA procedures, it is hereby confirmed that

**GALAXY SURFACTANTS LTD.**  
C-49/2, TTC Industrial Area,  
Pawane, Navi Mumbai - 400 703,  
Maharashtra,  
India



has been assessed and found meeting the requirements for the following scope

**Customer Complaint Handling and Customer Satisfaction.**

Certificate Registration No. **IND 792 23394557**  
Audit Report **Q 12739/2023**

Valid from **23.11.2023**  
Valid until **22.11.2026**  
Initial certification **23.11.2023**



TÜV INDIA Certification Body

Mumbai, **23.11.2023**

This certification was conducted in accordance with the TÜV INDIA auditing and certification procedures.

TUV India Pvt. Ltd., 801, Raheja Plaza – 1, L.B.S. Marg, Ghatkopar (W), Mumbai - 400 086, India [cert.helpdesk@tuvindia.co.in](mailto:cert.helpdesk@tuvindia.co.in)